Existing Grief Support at UCSF for Bereaved Loved Ones of Adult Deceased Patients

Please note: this information is organized in two ways:
1) Activity/Offering 2) Department/Unit

Goal: To promote support and healing for loved ones of deceased patients through cross-departmental and interdisciplinary collaboration and sharing of practices.

Chart organized by Activity/Offering

Chart organized by I		
Activity	Department/Units	Contact
Information & Referral for	Adult Social Work (Parnassus,	Sandy Chan/
Individual or Group Grief	Mount Zion, Cancer Center)	varies by unit
Counseling or Resource	Mount Zion Adult In-patient	Nancy Shepard/
Recommendations	Palliative Care	Jo Laurence/
		Sarah Hong
	Parnassus Adult In-patient	Denah
	Palliative Care Service (PCS)	Joseph/Jane
	,	Hawgood
	Patient Education Section of	
	UCSF Website	
	Spiritual Care Services	Allison
	'	Kestenbaum
Bereavement/ Sympathy	9/13ICU	Kathleen Turner
Cards		
	Hospitalist/Medicine Service	
	PCS	Steve Pantilat
	Spiritual Care Services	Allison
	·	Kestenbaum
	Symptom Management	Mike
	Service (SMS) – Helen Diller	Rabow/Nancy
	Comprehensive Cancer	Shepard/Gayle
	Center	Kojimoto

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Activity	Department/Units	Contact
Sympathy Phone Call	9/13ICU	Kathy Turner
	Adult Social Work	Sandy Chan
	Patient Relations	Amy Hyams
	Spiritual Care Services	Allison
		Kestenbaum
	SMS	Mike
		Rabow/Nancy
		Shepard/B.J. Miller
Doot Montons Information	0/421011	Kathlaan Turran
Post-Mortem Information	9/13ICU	Kathleen Turner
Brochure/Packet		
	Adult Social Work	Jane
		Hawgood/Sandy
		Chan
	Patient Relations	Amy Hyama
	Patient Relations	Amy Hyams
	Spiritual Care Services	Allison
	'	Kestenbaum
A ativity	Demontra entit luite	Contact
Activity	Department/Units Adult Social Work	Contact Sandy Chan
Limited Grief Counseling In Person or Over the	Adult Social Work	Sandy Chan
Phone	Spiritual Care Services	Allison
THORE	Opinidal Care Gervices	Kestenbaum
		resteribatifi
Times of Remembering/	PCS	Denah Joseph
Memorial Services at		
UCSF	Chinitual Cons Considera	Alliana
	Spiritual Care Services	Allison
		Kestenbaum
	SMS at Mount Zion	Mike Rabow/Gayle
		Kojimoto/Cindy
		Perlis/Allison
		Kestenbaum
Officiate and/or provide	Spiritual Care Services	Allison

Updated – October 2012

Have updates? Contact Allison Kestenbaum, Spiritual Care Services, <u>Allison.kestenbaum@ucsfmedctr.org</u> or Amy Hyams, Patient Relations, amy.hyams@ucsfmedctr.org

consultation about religious and non-religious services and rituals for funerals, memorial, death anniversary, etc. not taking place at UCSF		Kestenbaum
Recognition of Death Anniversary	9/13ICU	Kathy Turner
Maintains collection of articles and research about outcomes related	9/13ICU	Kathy Turner
to grief support	Spiritual Care Services	Allison Kestenbaum/ Denah Joseph

Chart organized by **Department/Unit**

Department/Unit	Activities	Contact
9ICU/13ICU – Coordinating Council	 Bereavement/ Sympathy Cards Sympathy Phone Call Post-Mortem Information Brochure/Packet Recognition of Death Anniversary Maintains collection of articles and research about outcomes related to grief support 	Kathleen Turner
Adult Social Work	 Information & Referral for Individual or Group Grief Counseling or Resource Recommendations Bereavement/ Sympathy Cards Sympathy Phone Call Post-Mortem Information Brochure/Packet 	Sandy Chan/varies by social worker
Hospitalists/ Medicine Service	Bereavement/ Sympathy Cards	???
Mount Zion In-patient Adult Palliative Care	 Information & Referral for Individual or Group Grief Counseling or Resource Recommendations 	Nancy Shepard/ Jo Laurence/Sarah Hong

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Parnassus Adult Parnassus Adult In- patient Palliative Care Service (PCS)	 Information & Referral for Individual or Group Grief Counseling or Resource Recommendations Bereavement/ Sympathy Cards Times of Remembering/ Memorial Services at UCSF 	Denah Joseph/Jane Hawgood
Patient Relations	Sympathy Phone CallPost-Mortem Information Brochure/Packet	Amy Hyams
Symptom Management Service (SMS) – Helen Diller Comprehensive Cancer Center	 Bereavement/ Sympathy Cards Sympathy Phone Call Times of Remembering/ Memorial Services at UCSF 	Mike Rabow, Nancy Shepard, B.J. Miller, Gayle Kojimoto
Spiritual Care Services	 Information & Referral for Individual or Group Grief Counseling or Resource Recommendations Bereavement/ Sympathy Cards Times of Remembering/ Sympathy Phone Call Memorial Services at UCSF Officiate and/or provide consultation about religious and non-religious services and rituals for funerals, memorial, death anniversary, etc. not taking place at UCSF Maintains collection of articles and research about outcomes related to grief support 	Allison Kestenbaum